

Certain customers may require some setting changes during the installation process. This primarily affects customers whose current provider uses a specific PPPoE setting. The list continues to change, but **may** apply to **some** subscribers who have high-speed Internet from the following list of providers:

U.S.			Canada	
ACN	Covad	Southwestern Bell	ACN	Shaw
Ameritech.net	EarthLink DSL (MindSpring)	Sprint FastConnect	Bell Canada	Telus
Bell Advantage	PacBell DSL	Time Warner	Rogers	Videotron
Bell Canada	Qwest	Verizon		
BellSouth	SNET			

If you are unsure of your settings, please contact your Internet Service Provider. To complete this process, you will need your username and password assigned to you by your Internet Service Provider.

If your high-speed Internet service uses a specific PPPoE setting, you must change the factory settings of your ACN Digital Phone Adapter BEFORE moving through any installation procedure.

SETTING UP PPPoE ON ACN DIGITAL PHONE ADAPTER

Make sure your computer is connected to the internet with your existing high speed internet service. If you have changed your set up in an attempt to install service, please go back to your original configuration.

- Using an open LAN or Ethernet port on your computer, connect your computer to LAN port on ACN Digital Phone Adapter with the Ethernet Cable provided.
- Plug your ACN Digital Phone Adapter into your electrical outlet.
- Launch your Internet web browser on your computer.
- In the address field of your web browser, enter the phone adapter's default IP address **192.168.0.1** then press Enter.
- You will see a pop-up screen. (see **5**) At the login prompt enter "user" in the Username field and "acnvoip" in the Password Field and hit OK/Enter.
- A new pop-up screen will appear. (see **6**) Select the **Router** tab, and then select the **WAN Setup** tab.
- Select **PPPoE** from the **Connection Type** drop-down menu. (see **7**)
- Enter the username, provided to you by your Internet Service Provider, in the PPPoE Login Name field. (see **8**)
- Enter the password, provided to you by your Internet Service Provider, in the PPPoE Login Password field. (see **8**)
- Click the Submit All Changes button.

Note: The default IP address before the device is configured with ACN service is 192.168.0.1. Once service has been established the new default address will be 10.100.1.1.

Your ACN Digital Phone Adapter is not configured to work with your high-speed Internet service. You can now use either the Basic Installation Instructions or the Alternate Installation Instructions included in your Welcome Kit.

